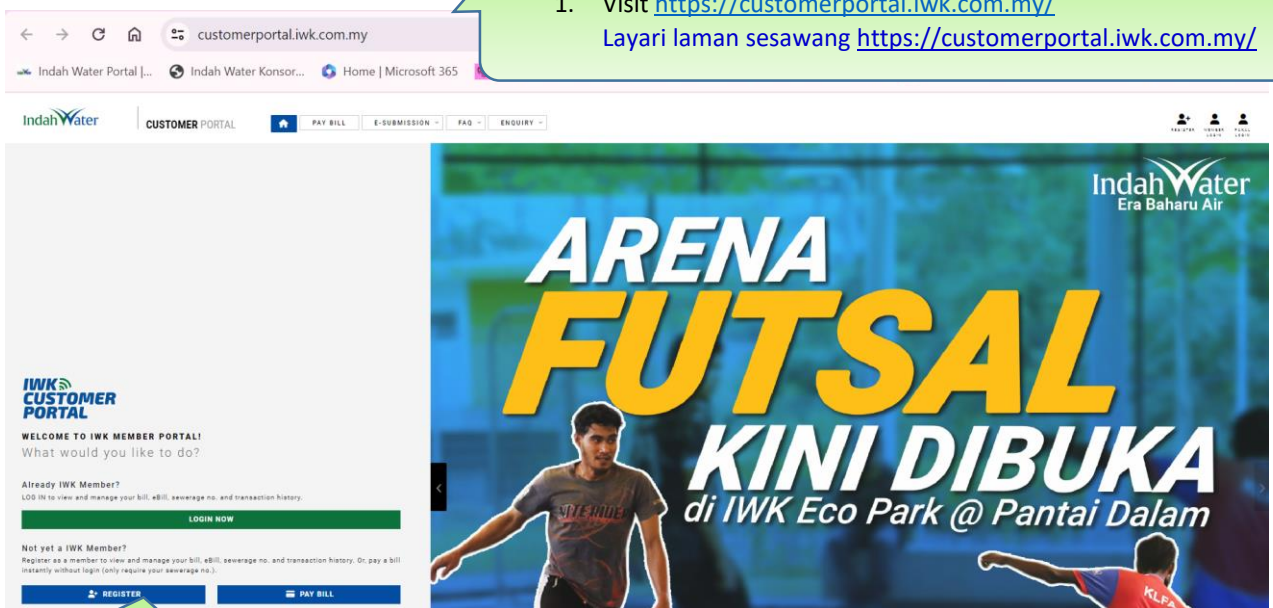


Guide to Registration Customer Portal

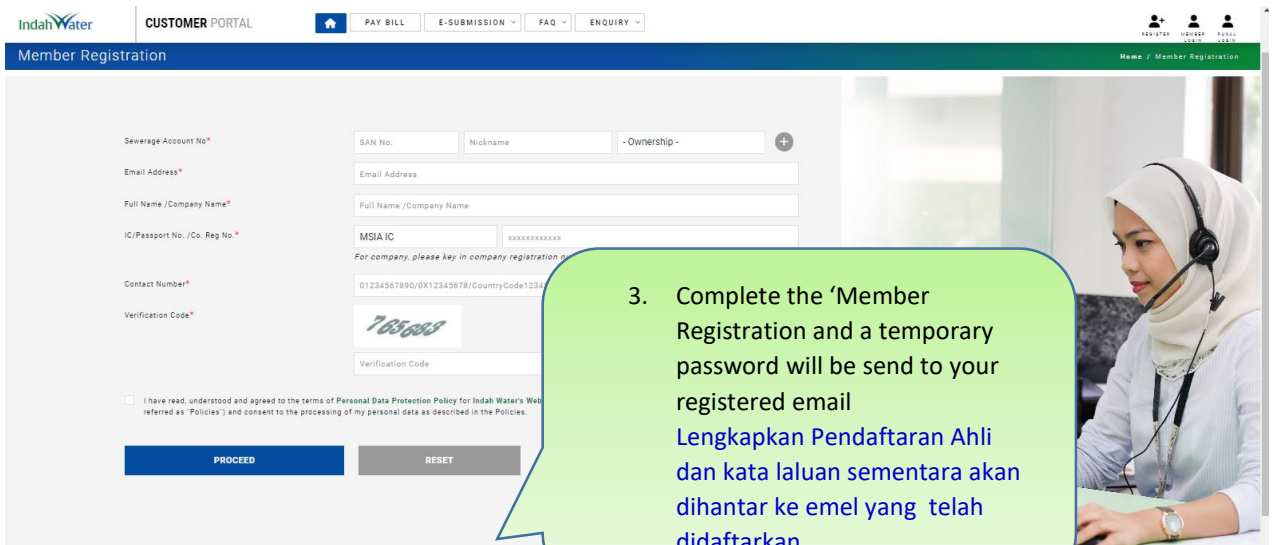
IWK Customer Portal is a secure website that provides a single point of access to sewerage account details such as making secured payments, submission of billing requests and download statements and copy bills. It is available 24/7, 365 days a year.

Portal Pelanggan IWK adalah laman web yang selamat dengan akses kepada butiran akaun pementungan seperti membuat pembayaran yang selamat, mengemukakan permintaan bil dan muat turun penyata dan bil. Ia tersedia 24/7, 365 hari setahun.

1. Visit <https://customerportal.iwk.com.my/>
Layari laman sesawang <https://customerportal.iwk.com.my/>



2. Click 'REGISTER'
Klik 'REGISTER'



3. Complete the 'Member Registration and a temporary password will be send to your registered email
Lengkapkan Pendaftaran Ahli dan kata laluan sementara akan dihantar ke emel yang telah didaftarkan.

Guide to Registration Customer Portal

MEMBER LOGIN ✕

Key in your email/username & password to proceed.

Email / Username:

Password:

SUBMIT

RESET

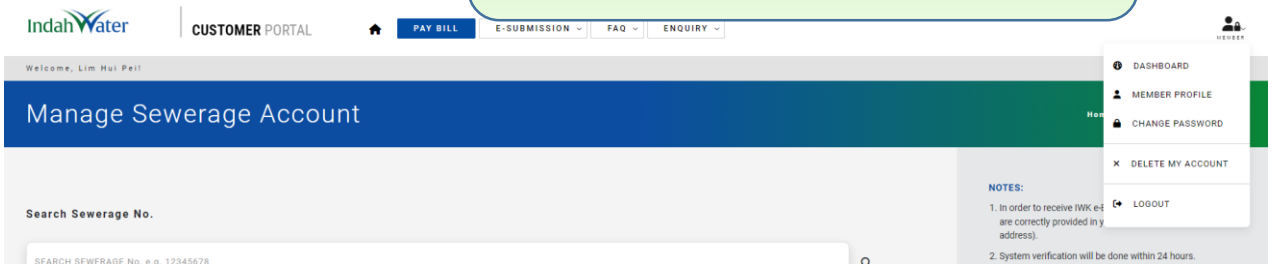
5. Fill in your email address / user name and password
Isikan alamat emel/ nama pengguna dan kata laluan

[Personal Data Protection Policy](#) and [Privacy Policy](#) for Indah Water's Website.

Forgot your password?

Not yet a member? [Register Now!](#)

4. Click to find the drop down selection menu
Klik untuk senarai menu pilihan



The screenshot shows the 'Manage Sewerage Account' page. At the top, there is a navigation bar with the 'IndahWater' logo, 'CUSTOMER PORTAL', and a home icon. Below this is a menu with 'PAY BILL', 'E-SUBMISSION', 'FAQ', and 'ENQUIRY'. The main content area has a search bar for 'Search Sewerage No.' with a placeholder 'SEARCH SEWERAGE No. e.g. 12345678'. On the right, there is a user profile menu with options: 'DASHBOARD', 'MEMBER PROFILE', 'CHANGE PASSWORD', 'DELETE MY ACCOUNT', and 'LOGOUT'. Below the menu, there are 'NOTES' regarding email verification and system verification time.